

EMANUEL ROUSE

8569161675

emanuelrouse@hotmail.com

LinkedIn: <https://www.linkedin.com/in/elrouse1958>

PROFILE

Hi, my name is Emanuel Rouse. After sixteen years in customer service I've decided to pursue my passion for tech set foot into a career in the Software Development industry.

WORK EXPERIENCE

05/2022 – PRESENT

PENNS GROVE, UNITED STATES

FC Associate I Amazon

- Maintain metrics for order picking.
- Responsibilities: Order picking and packing product
- Process customer orders

12/2018 – 05/2022 BROOKLAWN, UNITED STATES

Shift supervisor Rite Aid

- Supervise and help Store Associates with daily operational tasks.
- Tend to merchandise tasks via plan-o-gram.
- Count and reconcile cash register drawers.
- Prepare deposits and order changes from the bank.

04/2016 – 12/2018

VOORHEES TOWNSHIP, UNITED STATES

Sales associate/retention specialist Comcast

- Conferred with customers by telephone to provide information about products or services, take or enter orders, cancel accounts, or obtain details of complaints.
- Kept records of customer interactions or transactions, recording details of inquiries, complaints, or comments, as well as actions carried through.
- Ensured that appropriate changes were made to solve customers' problems.

PROJECTS

DOM Manipulation: Pokémon Quiz App
<https://emanuelrouse.github.io/pokemon-quiz-app/>

This app was produced to showcase my understanding of the DOM and how to make different views for webpages.

Full Stack: All the Docs
<https://github.com/emanuelrouse/AllTheDocs>

All The Docs was made as a capstone project to showcase our team's ability to create full-stack applications.

The project idea was spawned from the observation that new developers often need multiple sources of assistance while coding to find helpful terms and knowledge.

SKILLS

HTML, CSS, JavaScript, React, React Native, SASS, Bootstrap, Node, Express, Test Driven Development, MongoDB and SQL.

Relevant Institute Courses

Web Development Fundamentals
Full Stack Web + Mobile Development

EDUCATION

Nucamp Coding Bootcamp, Philadelphia PA * 2021 - 2022

Brooklawn Nj, US

<https://emanuelrouse.github.io/Portfolio/>